



Darlington County
Procurement Department

October 16, 2017

QUESTIONS AND ANSWERS:

RFP Information Technology Consultant 05-10-27-2017

Darlington County staff has answered the questions below to the best of our ability.

Answers are in **Red**

1. How many users total will be supported? **Approximately 234**
2. Do you have the number of computers that are included in the RFP? (Servers, Workstation, Laptops) **Computer and laptops 234, Server 6**
3. How many end-user devices total will be supported? **About 234**
 - a. What types of end devices, and how many of each? (Desktop vs mobile) **HP, Dell, Lenovo, Panasonic**
 - b. What operating systems are being supported on these devices? **This is part of the required assessment of the RFP.**
4. How many servers? **6**
 - a. What operating systems are on each server? **This is part of the assessment of the RFP.**
 - b. What is the purpose of each server? What application is installed? (Exchange, SQL, IIS, Apache, etc) **This is what we are asking for in the RFP.**
 - c. How many physical vs virtual? **Unknown**
 - d. What virtual environment is used (VMware, HyperV, Citrix)? **Unsure**
 - i. How many physical hosts?
 - ii. Is there HA and/or failover clustering?
5. How many locations? **For servers and computers approximately 15 different locations.**



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6. What networking equipment currently exists on the network, including vendor and type of equipment (switch, router, firewall, etc.)? **This is part of the assessment.**
7. What is used for email? **GMail**
8. What is currently in place for backups? **Unknown**
9. Are there any cloud services that will be supported (such as Office 365, antivirus solutions, etc.)? **Google Cloud**
10. Is it possible we can do a walkthrough to give us a better idea of what we are looking at so we can price services accordingly? **Yes, must schedule an appointment pdavis@darcosc.net or sdibble@darcosc.net**
11. What is your current version of Operating Systems and Servers, Firewall, Email Exchange, Cisco Switches? **This is part of the assessment of the RFP.**
12. Is it a single award or multiple award contract? **Single**
13. What is the total estimate budget for this contract? **Undetermined based on the information received.**
14. Can you please provide the approximate spend for each job class covered by the last contract? **No.**
15. Is there any incumbent for this requirement? If yes, please share the details of the incumbent or vendor currently providing the same service along with last year's expenditure. **Currently we are unsure what is needed; therefore, nothing is incumbent.**
16. I do not see a 30 Day notification of termination of Contract, was this an error or intentional omission? **All termination clauses are written into the contract itself, not the RFP.**